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Canteen Comi	nittee - Qingpu			

# **Meeting minutes**

1. Time: November, 26th, 2025, 10:30am to 12:00pm

#### 2. Present:

#### • LFS:

Mr. Benjamin BILTERYST, CEO

Mr. Willy BONGA, COO

Mrs. Stella SHI, Operations project manager

Mr. Alex CAPOT, Deputy headmaster

Mrs. Min LI, Assistant of CEO

Mrs. Helene Jiaying WEI, Assistant of Operations

Mrs. Sophie TARDY, Nursery

Mr. Thomas YVON, CPE, Vie Scolaire of Secondary School

Mrs. Elise TANG, Vie Scolaire of Primary School Mrs. Milin IP, Vie Scolaire of Primary School

Mr. Kan CHEN, staff representative

Mr. Benoit GABORIAU, staff representative

Mrs. Marine KONG, parent representative

Mr. Robin SABY, parent representative

Mr. Calliste VERNET (TB), student representative

Ms. Ulysse VERNET (3QB), student representative

Ms. Mabel YIN (CM2D), student representative

Ms. May ZAGURY (CM2B), student representative

#### • DSS:

Mrs. Ann-Claire FÖTSCH, Head of Administration

Mr. Christoph WALDHUBER, Head of COCU

Mr. Julian MÜLLER, Deputy Principal

Mr. Franco MECELI, Head of Primary School

Mrs. Corinna DERICHS, administration

Mrs. Nicole MERTIN, parents representative

Mrs. Danijela DOGAN, parents representative

Ms. Estella Sperrle, student representative

#### • Sodexo team:

Mr. Claude CERBOLLES, Representative of Sodexo on both campuses

Mrs. Sara SHEN, Qingpu Site Manager of Sodexo

Mr. Raphael Vetri, Chef Cook of Sodexo

### 3. Absents excused:

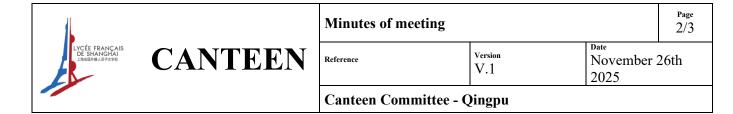
## • LFS:

Mr. Laurent FOUILLARD, Headmaster

Mr. Jean KURDZIEL Director of Primary School

## 4. Agenda:

- 1. Committee Organization Qingpu Eurocampus
- 2. Committee regulations Basic rules
- 3. Canteen Service organization Qingpu Eurocampus
- 4. 1st KPI Audit
- 5. LFS QP Canteen organization
- 6. DSS QP Canteen organization
- 7. Catering Tender 2026
- 8. Digital Payment Ban
- 9. Continuous Improvement Proposal
- 10. SODEXO presentation and Q&A



# 5. Minutes:

Topic:	Questions raised:	Further information:
Agenda 1: Committee Organization – Qingpu Eurocampus	No question raised	
Agenda 2: Committee regulations – Basic Rules	No question raised	
Agenda 3: Canteen Service organization – Qingpu Eurocampus	No question raised	
Agenda 4: 1 <sup>st</sup> KPI Audit	<ol> <li>What does food incidents mean?         ANS: A student/staff reported an issue related to the food in the canteen.</li> <li>How does the audit work?         ANS: We go through all points, and we discuss the questionnaire one by one.</li> <li>How does the survey with the students/staff work?         ANS: There is a tablet in the canteen where Sodexo is requesting feedback. We are actually looking to updating this survey process.</li> </ol>	Addition: The KPI Review has different parts with certain topics which will be evaluated in the final result
Agenda 5: LFS QP Canteen organization	No question raised	
Agenda 6: DSS QP Canteen organization	Is there also a parent's lunch in LFS?     ANS: Yes, 3 times a year.	Addition: DSS Primary school lunch break is from 11.20am to 12.15pm
Agenda 7: Catering Tender 2026	No question raised	
Agenda 8: Digital Payment Ban	<ol> <li>How can the canteen team differentiate between 9<sup>th</sup> grade and 10<sup>th</sup> grade?         ANS: In fact, the canteen cannot differentiate, they rely on the students. We will monitor this closely.</li> <li>The communication within LFS was not accurate and some departments were not informed properly.         ANS: Yes, that is true and we excuse the circumstances.</li> <li>Sometimes LFS kids prefer to play first, and they eat afterwards with limited time. Can you ensure that all kids will eat properly?         ANS: The supervisors are informed to have a closer look at younger students to ensure that they eat first and play afterwards.</li> </ol>	Addition: For DSS: older kids (starting from 10 <sup>th</sup> grade) can pay with smartphone
Agenda 9: Continuous Improvement Proposal	No question raised	
Agenda 10: SODEXO presentation and Q&A	Are the kids eating better since they get two proteins?	Addition: For DSS students who are raising complaints: They should report



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ANS: Yes, in general they eat better.	properly to the canteen team every
2. The students sometimes don't want to eat	time they see canteen staff is not
vegetables. Why are they not like the vegetables?	behaving according to rules/food
ANS: We don't know why but we are offering a	incidents have been detected
various number of vegetables. Students can join	
the next food tasting to test some veggies.	

# 6. <u>Presentation:</u>

