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	Canteen Committee - Qingpu		

Meeting minutes

1. Time:

November, 26th, 2025, 10:30am to 12:00pm

2. Present:

- LFS:

Mr. Benjamin BILTERYST, CEO
Mr. Willy BONGA, COO
Mrs. Stella SHI, Operations project manager
Mr. Alex CAPOT, Deputy headmaster
Mrs. Min LI, Assistant of CEO
Mrs. Helene Jiaying WEI, Assistant of Operations
Mrs. Sophie TARDY, Nursery
Mr. Thomas YVON, CPE, Vie Scolaire of Secondary School
Mrs. Elise TANG, Vie Scolaire of Primary School
Mrs. Milin IP, Vie Scolaire of Primary School
Mr. Kan CHEN, staff representative
Mr. Benoit GABORIAU, staff representative
Mrs. Marine KONG, parent representative
Mr. Robin SABY, parent representative
Mr. Calliste VERNET (TB), student representative
Ms. Ulysse VERNET (3QB), student representative
Ms. Mabel YIN (CM2D), student representative
Ms. May ZAGURY (CM2B), student representative

- DSS:

Mrs. Ann-Claire FÖTSCH, Head of Administration
Mr. Christoph WALDHUBER, Head of COCU
Mr. Julian MÜLLER, Deputy Principal
Mr. Franco MECALI, Head of Primary School
Mrs. Corinna DERICHES, administration
Mrs. Nicole MERTIN, parents representative
Mrs. Danijela DOGAN, parents representative
Ms. Estella Sperrle, student representative

- Sodexo team:

Mr. Claude CERBOLLES, Representative of Sodexo on both campuses
Mrs. Sara SHEN, Qingpu Site Manager of Sodexo
Mr. Raphael Vetri, Chef Cook of Sodexo


3. Absents excused:

- LFS:

Mr. Laurent FOUILLARD, Headmaster
Mr. Jean KURDZIEL Director of Primary School


4. Agenda:

1. Committee Organization – Qingpu Eurocampus
2. Committee regulations – Basic rules
3. Canteen Service organization – Qingpu Eurocampus
4. 1st KPI Audit
5. LFS QP Canteen organization
6. DSS QP Canteen organization
7. Catering Tender 2026
8. Digital Payment Ban
9. Continuous Improvement Proposal
10. SODEXO presentation and Q&A

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5. Minutes:

Topic:	Questions raised:	Further information:
Agenda 1: Committee Organization – Qingpu Eurocampus	No question raised	
Agenda 2: Committee regulations – Basic Rules	No question raised	
Agenda 3: Canteen Service organization – Qingpu Eurocampus	No question raised	
Agenda 4: 1 st KPI Audit	<ol style="list-style-type: none"> What does food incidents mean? ANS: A student/staff reported an issue related to the food in the canteen. How does the audit work? ANS: We go through all points, and we discuss the questionnaire one by one. How does the survey with the students/staff work? ANS: There is a tablet in the canteen where Sodexo is requesting feedback. We are actually looking to updating this survey process. 	Addition: The KPI Review has different parts with certain topics which will be evaluated in the final result
Agenda 5: LFS QP Canteen organization	No question raised	
Agenda 6: DSS QP Canteen organization	<ol style="list-style-type: none"> Is there also a parent's lunch in LFS? ANS: Yes, 3 times a year. 	Addition: DSS Primary school lunch break is from 11.20am to 12.15pm
Agenda 7: Catering Tender 2026	No question raised	
Agenda 8: Digital Payment Ban	<ol style="list-style-type: none"> How can the canteen team differentiate between 9th grade and 10th grade? ANS: In fact, the canteen cannot differentiate, they rely on the students. We will monitor this closely. The communication within LFS was not accurate and some departments were not informed properly. ANS: Yes, that is true and we excuse the circumstances. Sometimes LFS kids prefer to play first, and they eat afterwards with limited time. Can you ensure that all kids will eat properly? ANS: The supervisors are informed to have a closer look at younger students to ensure that they eat first and play afterwards. 	Addition: For DSS: older kids (starting from 10 th grade) can pay with smartphone
Agenda 9: Continuous Improvement Proposal	No question raised	
Agenda 10: SODEXO presentation and Q&A	<ol style="list-style-type: none"> Are the kids eating better since they get two proteins? 	Addition: For DSS students who are raising complaints: They should report

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	<p>ANS: Yes, in general they eat better.</p> <p>2. The students sometimes don't want to eat vegetables. Why are they not like the vegetables? ANS: We don't know why but we are offering a various number of vegetables. Students can join the next food tasting to test some veggies.</p>	<p>properly to the canteen team every time they see canteen staff is not behaving according to rules/food incidents have been detected</p>
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6. Presentation:



Eurocampus
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