 LYCÉE FRANÇAIS DE SHANGHAI 上海法國中法大馬路中法學校	CANTEEN	Minutes of meeting		Page 1/26
		Reference CC.YP.23-24.01	Version v.1	Date Dec. 05 2023
		Canteen Committee - Yangpu		

Meeting minutes

1. Time:

Dec. 05, 2023, 10:45am to 11:45am

2. Present:


- LFS:
 - Mr. Benjamin BILTERYST, CEO
 - Ms. Livia RAFIDISON, Chief Operating Officer
 - Ms Xiaoqian WANG, SG Coordinator
 - Mr. Joël KELLER, Director of Primary School
 - Mr. Wei GU, Vie Scolaire of Secondary School
 - Ms. Veronique CHEN, Vie Scolaire of Primary School
 - Ms. Emmanuelle NICOLE, Nurse
 - Mr. Achille MESSI, Staff Representative
 - Mr. Denis BOISSEAU, Parent Representative
 - Mr. Jonathan CLAESEN, Parent Representative
 - BONNISSEAU Joëlle CM1-CM2, Student Representative
 - Claire MIMOUNI, Student Representative
 - Hugo CAVE, Student Representative
- DSS:
 - Mr. Holger NOLL, Head of Administration
 - Mr. Alexander DIEFENBACHER, Student Administration
 - Ms. Nicole HAENDEL, Parent Representative
 - Ms. Mei SHI, Parent Representative
- Common team:
 - Mr. Claude CERBOLLES, Representative of Chartwells on both campus
 - Ms. Connie SHEN, Yangpu Site Manager of Chartwells
 - Mr. Roger MAURER, Chef of Chartwells

3. Absents excused:

- LFS:
 - Mr. Willy BONGA, Support Services Manager
 - Mr Jean-Joseph KOUDAYA, Director of Secondary School

4. Agenda:

1. Committee Organization
2. Committee regulations – Basic rules
3. Canteen service organization – YANGPU EURO CAMPUS
4. LFS Canteen organization
5. DSS Canteen organization
6. COMPASS presentation

 <div>LYCÉE FRANÇAIS DE SHANGHAI 上海法國外籍人員子女學校</div>	<h1>CANTEEN</h1>	Minutes of meeting		Page 2/26
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5. Development:

1) Roundtable members presentation

The committee members of LFS and DSS schools are as follow:

1. COMMITTEE ORGANIZATION –YANGPU EUROCAMPU

LFS Administration

CEO	Mr. Benjamin BILTERYST
CDO	Mrs Livia RAFIDISON
Support Service Manager	Mr. Willy BONGA
Deputy Headmaster	Mr. Jean-Joseph KOUDAYA
Head of Primary School	Mr. Joël KELLER
Nursery	Mrs Emmanuelle NICOLE
CPE / Assistant of Vie Scolaire Secondaire	Mrs. Wei GU
CPE / Assistant of Vie Scolaire Primaire	Mr. Dominique GIRARD
Staff Representative	Mrs. Anne-Laure FOURNIER Mr. Achille MESSI
Canteen service coordinator	Mrs Xiaoglan WANG
Parent Representative	Mr. Denis BOISSEAU
Parent Representative	Mr. Thierry Laurent
Student Representative primary	BONNISSEAU Joëlle CM1 - CM2
Student Representative secondary	Lara EZZEDINE Lea ROVERA

DSS Administration

Head of administration	Mr. Holger NOLL
COCU	
Student Administration	Mr. Alexander DIFENBACHER

DSS Parents representatives

DSS Students representatives

	Jessie Ren
	Peidi Wang

CHARTWELLS TEAM


Yangpu-Qingpu Manager	Mr. Claude CERBOLLES
Yangpu site Manager	Mrs Connie SHEN
Kitchen Chef	Mr. Roger MAURER

LYCÉE FRANÇAIS
DE SHANGHAI
Chinese People's
Friendship Association

Deutsche Schule
Shanghai Yangpu

2) Canteen committee framework, regulations and members

The basic rules described in the slide are as follow:

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2. COMMITTEE REGULATIONS – BASIC RULES

- **Definitions:** Define the participants of the Committee
- **Goal:** Define the goal of the Committee
- **Limits of scope:** Define the nature of the Committee
- **Composition:** Define the composition of the Committee
- **Timeframe:** Describe the frequency of the committee meetings


2. COMMITTEE REGULATIONS – BASIC RULES

GOAL

Committees are dedicated to handle regular questions related to the topics of Canteen. Generally, Committees promote a mutual, healthy and transparent relationship between Schools, parents, staff and student representatives, as to improve the general service quality, within its existing constraints, by sharing information about works, projects in progress, and answering questions about areas of concern.

LIMITS OF SCOPE

Committee Members are not a decision-making body, but a consulting body.
Decisions will be made by schools' services, principal and boards.
Committee Members shall set aside any personal conflict of interest during Committees.

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2. COMMITTEE REGULATIONS – BASIC RULES

COMPOSITION OF COMMITTEES

Committees are joint Committees of both LFS and DSS schools.

TIME FRAME


Joint LFS/DSS Committees are in-person Committees and take place at least twice per school year, on the Schools' initiative.

When events require it, Schools can call for extraordinary Committees with 3 days of forewarning. They can be in-person or online Committees.

Dialogue and feedback to the Schools are possible all along the school year, as well as informal Committees involving LFS only or DSS only.

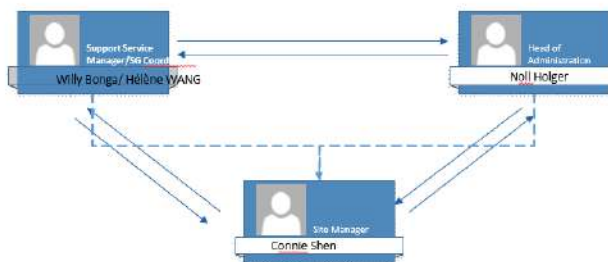


3) Canteen service organization

 LYCÉE FRANÇAIS DE SHANGHAI 上海法国外籍人员子女学校	CANTEEN			Minutes of meeting		Page 5/26
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3. CANTEEN SERVICE ORGANIZATION –YANGPU EUROCAMPUS

There is a continuous dialogue between
LFS – DSS – Chartwells
*
Weekly meeting every
Thursday at 14.30 pm



KPI - the 1st LFS&DSS Chartwells Audit of 2023-24


		CONCLUSION	
Items			
1	Customer satisfaction	10	/10
2	Menus	6	/10
3	Service lines	11	/11
4	Food incident	10	/10
5	Fresh ingredients	10	/10
6	Hygiene	10	/10
7	Expiry date	11	/11
8	Equipment maintenance	8	/8
9	Health & Safety	10	/10
10	Documents & SOP	10	/10
TOTAL SCORE		96	/100
		ACCEPTED	
		Need improvement and a clear action plan s90	
		90<Accepted	

The score of the 1st LFS&DSS Chartwells Audit of 2023-24 is 96.
4 points lost because some menu changes are not communicated to the nurse who is in charge of validating the menu.
For the question "Are the menus served comply with the menus validated and same with the one posted monthly on the website?"



Titre de la présentation / Title of the presentation

4) LFS Canteen organization

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Information on volunteer parents – Yangpu canteen

A total of **27** parents volunteers, **7** of whom are new for the 2023-24 school year.

12 parents for Mondays, Tuesdays and Thursdays.

7 parents for Wednesdays and **9** parents for Fridays.

CANTEEN SERVICE ORGANIZATION –YANGPU EUROCAMPUS-LFS

• KINDERGARTEN

- DAYS : Monday, Tuesday and Thursday
- TIME : 10h50 to 12h05
- MANAGEMENT : 3 or 4 parents, 2 staff of Vie Scolaire

DAYS : Wednesday and Friday

TIME : 10h50 to 11h30

MANAGEMENT : 0 parents, 2 staff of Vie scolaire

• PRIMARY SCHOOL

- DAYS : Monday, Tuesday and Thursday
- TIME : 10h50 to 12h35
- MANAGEMENT : **9** parents for Mondays, Tuesdays and Thursdays.
8 parents for Wednesdays and **7** parents for Fridays.


DAYS : Wednesday and Friday

TIME : 10h50 to 12h30

• SECONDARY SCHOOL

- DAYS : From Monday to Friday
- TIME : 12h00 to 12h35

For the LFS side, a lot of volunteer parents help the daily running of the Canteen Service.

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Volunteer parents - schedule

	1	2	3	4	5	6	7	8	9	10	11
10H50-11H25	COUR MATERNELLE	CANTINE MATERNELLE	CANTINE MATERNELLE	CANTINE PRIMAIRE Surveillance Dynamique	Responsable du lavage des mains	Responsable des sorties (Petites tables)	Responsable des sorties (Grandes tables)	Responsables de la file d'attente	Responsables de la file d'attente	Responsables du Stand Salade	CANTINE PRIMAIRE
11H25-12H05	COUR* MATERNELLE	COUR* MATERNELLE	COUR* MATERNELLE	Couloir (poste 1)	Couloir (poste 5)	STADE (poste 6)	STADE (poste 7)	Structure (poste 2)	Structure (poste 3)	Couloir (poste 4)	Surveillance Dynamique
12H00-12H25	CANTINE PRIMAIRE (Grandes tables)	CANTINE PRIMAIRE (Grandes tables)	CANTINE PRIMAIRE (Grandes tables)	CANTINE PRIMAIRE Surveillance Dynamique	Responsable du lavage des mains	Responsable des sorties (Petites tables)	Responsable des sorties (Grandes tables)	Responsables de la file d'attente	Responsables de la file d'attente	Responsables du Stand Salade	CANTINE PRIMAIRE
12H25-13H15	STADE (Poste 10)	STADE (Poste 9)	STADE (Poste 8)	Couloir (poste 1)	Couloir (poste 5)	STADE (Poste 6)	STADE (poste 7)	Structure (Poste 2)	Structure (Poste 3)	Couloir (poste 4)	Surveillance Dynamique

*Sauf Mercredi et Vendredi
pas de séance ni de récréation

KINDERGARTEN (Grey)

ELEMENTARY SCHOOL (all others colors)



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Volunteer parents - schedule


	LUNDI	MARDI	MERCREDI	JEUDI	VENREDI
1	Parent 1	Parent 1	/	Parent 1	/
2	Parent 2	Parent 2		Parent 2	
3	Parent 3	Parent 3		Parent 3	
4	Parent 4	Parent 4	Parent 1	Parent 4	Parent 2
5	Parent 5	Parent 5	Parent 2	Parent 5	Parent 3
6	Parent 6	Parent 6	Parent 3	Parent 6	Parent 4
7	Parent 7	Parent 7	Parent 4	Parent 7	Parent 5
8	Parent 8	Parent 8	Parent 5	Parent 8	Parent 6
9	Parent 9	Parent 9	Parent 6	Parent 9	Parent 7
10	Parent 10	Parent 10	Parent 7	Parent 10	Parent 8
11	Parent 11 et 12	Parent 11 et 12	/	Parent 11	Parent 9



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5) DSS CANTEEN ORGANIZATION

For the DSS side, the catering service is organized as follow:

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CANTEEN SERVICE ORGANIZATION –YANGPU EUROCAMPUS

KINDERGARTEN

DAYS : From Monday to Friday

TIME : 11.15 to 12.00

MANAGEMENT : 3 kindergarten staff

SCHOOL

DAYS : From Monday to Thursday

TIME : 12.55 to 13.40

MANAGEMENT : 1 Cocu staff

DAYS : Friday

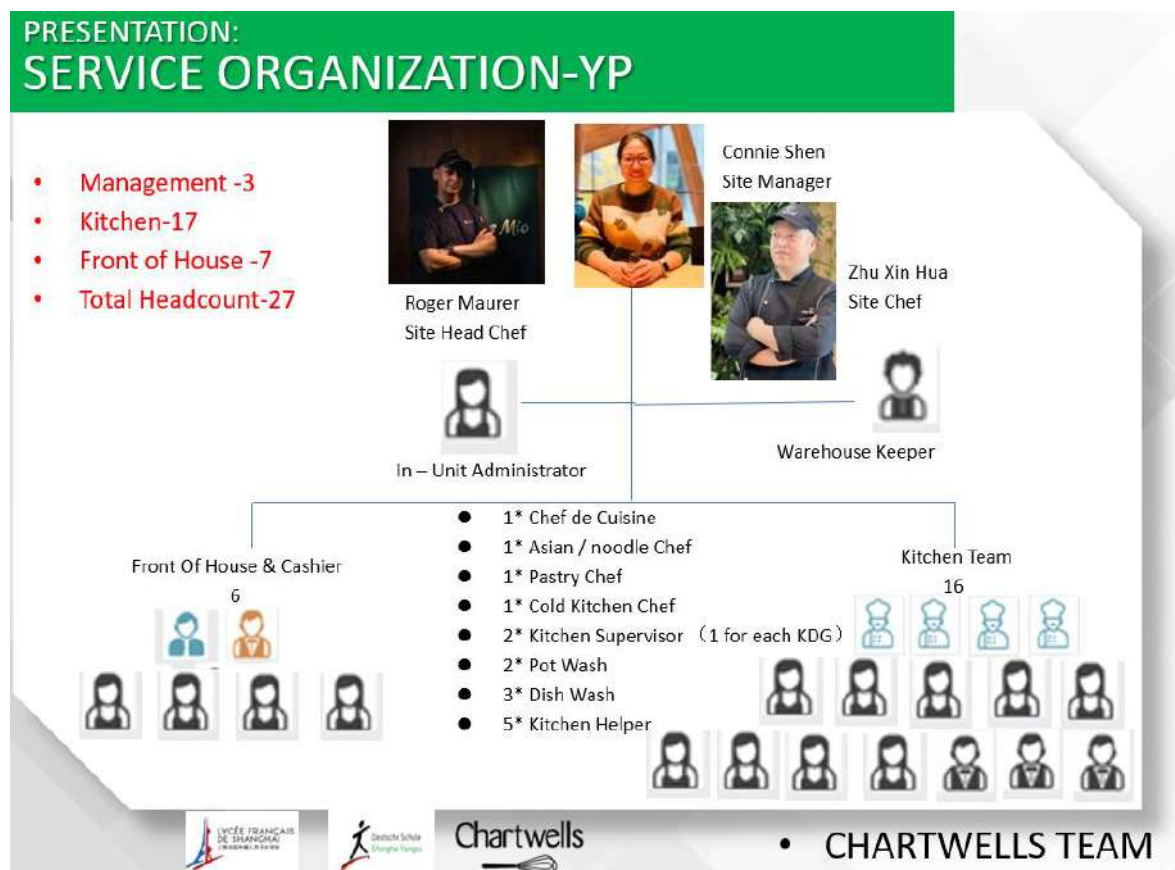
TIME : 11.30 to 11.45 & 12.30 to 13.00


New since this schoolyear: Grade 1 and 2 eat together with the teacher



6) COMPASS presentation

Mr. Claude CERBOLLES, Representative of Chartwells on both campus introduced the overall situation of the canteen of the YP campus.



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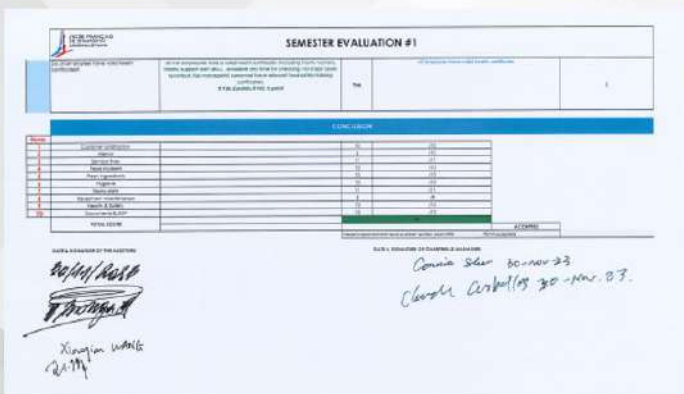
Mr. Claude CERBOLLES explained that the 1st KPI of year 2023-24 has finished and the score gotten was 96.

PRESENTATION: CANTEEN MAIN INDICATORS

• KPI- 1st Quarter KPI Result 96%

1. Customer satisfaction
2. Quality of menu served
3. Cleanliness of place & service time
4. Food incident
5. Food conditions

6. Hygiene of staff and kitchen
7. Edible food
8. Maintenance of equipment
9. Sanitation, health, safety inspection, deep cleaning
10. Written procedure / Registration



SEMESTER EVALUATION #1

DATE: 30-Nov-23
Claude Cerbolles

DATE: 30-Nov-23
Claude Cerbolles


PRESENTATION: CANTEEN MAIN INDICATORS

• Service line temperature



DATE	TIME	TEMPERATURE	LOCATION	REMARKS
30-Nov-23	11:45	72°F	Service Line	Good
30-Nov-23	11:50	72°F	Service Line	Good
30-Nov-23	11:55	72°F	Service Line	Good
30-Nov-23	12:00	72°F	Service Line	Good
30-Nov-23	12:05	72°F	Service Line	Good
30-Nov-23	12:10	72°F	Service Line	Good
30-Nov-23	12:15	72°F	Service Line	Good
30-Nov-23	12:20	72°F	Service Line	Good
30-Nov-23	12:25	72°F	Service Line	Good
30-Nov-23	12:30	72°F	Service Line	Good
30-Nov-23	12:35	72°F	Service Line	Good
30-Nov-23	12:40	72°F	Service Line	Good
30-Nov-23	12:45	72°F	Service Line	Good
30-Nov-23	12:50	72°F	Service Line	Good
30-Nov-23	12:55	72°F	Service Line	Good
30-Nov-23	13:00	72°F	Service Line	Good
30-Nov-23	13:05	72°F	Service Line	Good
30-Nov-23	13:10	72°F	Service Line	Good
30-Nov-23	13:15	72°F	Service Line	Good
30-Nov-23	13:20	72°F	Service Line	Good
30-Nov-23	13:25	72°F	Service Line	Good
30-Nov-23	13:30	72°F	Service Line	Good
30-Nov-23	13:35	72°F	Service Line	Good
30-Nov-23	13:40	72°F	Service Line	Good
30-Nov-23	13:45	72°F	Service Line	Good
30-Nov-23	13:50	72°F	Service Line	Good
30-Nov-23	13:55	72°F	Service Line	Good
30-Nov-23	14:00	72°F	Service Line	Good
30-Nov-23	14:05	72°F	Service Line	Good
30-Nov-23	14:10	72°F	Service Line	Good
30-Nov-23	14:15	72°F	Service Line	Good
30-Nov-23	14:20	72°F	Service Line	Good
30-Nov-23	14:25	72°F	Service Line	Good
30-Nov-23	14:30	72°F	Service Line	Good
30-Nov-23	14:35	72°F	Service Line	Good
30-Nov-23	14:40	72°F	Service Line	Good
30-Nov-23	14:45	72°F	Service Line	Good
30-Nov-23	14:50	72°F	Service Line	Good
30-Nov-23	14:55	72°F	Service Line	Good
30-Nov-23	15:00	72°F	Service Line	Good
30-Nov-23	15:05	72°F	Service Line	Good
30-Nov-23	15:10	72°F	Service Line	Good
30-Nov-23	15:15	72°F	Service Line	Good
30-Nov-23	15:20	72°F	Service Line	Good
30-Nov-23	15:25	72°F	Service Line	Good
30-Nov-23	15:30	72°F	Service Line	Good
30-Nov-23	15:35	72°F	Service Line	Good
30-Nov-23	15:40	72°F	Service Line	Good
30-Nov-23	15:45	72°F	Service Line	Good
30-Nov-23	15:50	72°F	Service Line	Good
30-Nov-23	15:55	72°F	Service Line	Good
30-Nov-23	16:00	72°F	Service Line	Good
30-Nov-23	16:05	72°F	Service Line	Good
30-Nov-23	16:10	72°F	Service Line	Good
30-Nov-23	16:15	72°F	Service Line	Good
30-Nov-23	16:20	72°F	Service Line	Good
30-Nov-23	16:25	72°F	Service Line	Good
30-Nov-23	16:30	72°F	Service Line	Good
30-Nov-23	16:35	72°F	Service Line	Good
30-Nov-23	16:40	72°F	Service Line	Good
30-Nov-23	16:45	72°F	Service Line	Good
30-Nov-23	16:50	72°F	Service Line	Good
30-Nov-23	16:55	72°F	Service Line	Good
30-Nov-23	17:00	72°F	Service Line	Good
30-Nov-23	17:05	72°F	Service Line	Good
30-Nov-23	17:10	72°F	Service Line	Good
30-Nov-23	17:15	72°F	Service Line	Good
30-Nov-23	17:20	72°F	Service Line	Good
30-Nov-23	17:25	72°F	Service Line	Good
30-Nov-23	17:30	72°F	Service Line	Good
30-Nov-23	17:35	72°F	Service Line	Good
30-Nov-23	17:40	72°F	Service Line	Good
30-Nov-23	17:45	72°F	Service Line	Good
30-Nov-23	17:50	72°F	Service Line	Good
30-Nov-23	17:55	72°F	Service Line	Good
30-Nov-23	18:00	72°F	Service Line	Good
30-Nov-23	18:05	72°F	Service Line	Good
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30-Nov-23	18:15	72°F	Service Line	Good
30-Nov-23	18:20	72°F	Service Line	Good
30-Nov-23	18:25	72°F	Service Line	Good
30-Nov-23	18:30	72°F	Service Line	Good
30-Nov-23	18:35	72°F	Service Line	Good
30-Nov-23	18:40	72°F	Service Line	Good
30-Nov-23	18:45	72°F	Service Line	Good
30-Nov-23	18:50	72°F	Service Line	Good
30-Nov-23	18:55	72°F	Service Line	Good
30-Nov-23	19:00	72°F	Service Line	Good
30-Nov-23	19:05	72°F	Service Line	Good
30-Nov-23	19:10	72°F	Service Line	Good
30-Nov-23	19:15	72°F	Service Line	Good
30-Nov-23	19:20	72°F	Service Line	Good
30-Nov-23	19:25	72°F	Service Line	Good
30-Nov-23	19:30	72°F	Service Line	Good
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30-Nov-23	21:35	72°F	Service Line	Good
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30-Nov-23	21:45	72°F	Service Line	Good
30-Nov-23	21:50	72°F	Service Line	Good
30-Nov-23	21:55	72°F	Service Line	Good
30-Nov-23	22:00	72°F	Service Line	Good
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30-Nov-23	22:25	72°F	Service Line	Good
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30-Nov-23	22:35	72°F	Service Line	Good
30-Nov-23	22:40	72°F	Service Line	Good
30-Nov-23	22:45	72°F	Service Line	Good
30-Nov-23	22:50	72°F	Service Line	Good
30-Nov-23	22:55	72°F	Service Line	Good
30-Nov-23	23:00	72°F	Service Line	Good
30-Nov-23	23:05	72°F	Service Line	Good
30-Nov-23	23:10	72°F	Service Line	Good
30-Nov-23	23:15	72°F	Service Line	Good
30-Nov-23	23:20	72°F	Service Line	Good
30-Nov-23	23:25	72°F	Service Line	Good
30-Nov-23	23:30	72°F	Service Line	Good
30-Nov-23	23:35	72°F	Service Line	Good
30-Nov-23	23:40	72°F	Service Line	Good
30-Nov-23	23:45	72°F	Service Line	Good
30-Nov-23	23:50	72°F	Service Line	Good
30-Nov-23	23:55	72°F	Service Line	Good
30-Nov-23	24:00	72°F	Service Line	Good



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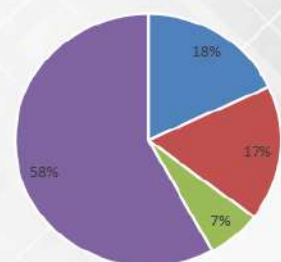
Wastage situation are as below

PRESENTATION: CANTEEN MAIN INDICATORS

• Wastage 2022 YP

FGS-YP 明细 Description	Jan	Feb	Mar	Sept	Oct	Nov	Dec	Total
食品废弃合计 (kg)	1858	1536	803	2034	1302	1976	1057	10566
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	406	314	63	359	210	352	204	1908
服务线上未卖出的菜品 Wastage from service lines (kg)	137	119	166	532	245	396	240	1835
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	114	96	54	126	94	135	73	692
套餐餐盘浪费 Eat Global Wastage of Plates (Kg)	446	332	125	438	234	341	137	2053
餐厅餐盘浪费 Wastage of Plates (Kg)	755	675	395	579	519	752	403	4078
供餐份数 Meals Number	22250	17621	7032	20145	15879	18945	8578	110,450
供餐天数 operating days	19	16	9	21	16	22	12	115
平均每天浪费 wastage/ Day (kg)	98	96	89	97	81	90	88	92
平均每天 每餐浪费 average wastage / meal/Day (Grams)	54	57	74	50	47	58	63	56

Wastage 2022 YP



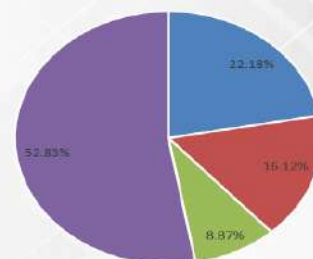
- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
- 留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)
- 餐盘浪费 Eat Global Wastage of Plates (Kg)

PRESENTATION: CANTEEN MAIN INDICATORS

• Wastage Jan.-Nov. 2023 YP VS 2022 Lower than 6%

FGS-YP 明细 Description	Jan	Feb	Mar	April	May	June	Sept	Oct	Nov	Total
食品废弃合计 (kg)	1240	1889	1957	1044	1587	1794	1423	1215	1556	13715
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	343	420	385	232	350	350	302	295	365	3042
服务线上未卖出的菜品 Wastage from service lines (kg)	123	282	366	124	195	244	330	212	335	2211
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	91	126	135	71	108	323	119	108	135	1216
套餐餐盘浪费 Eat Global Wastage of Plates (Kg)	281	362	340	209	319	133	366	309	315	2634
餐厅餐盘浪费 Wastage of Plates (Kg)	402	699	741	408	615	743	306	291	406	4611
共餐份数 Meals Number	13707	20672	20397	11313	17486	20171	21132	16781	26171	167830
共餐天数 operating days	16	20	23	12	18	20	20	17	22	168
平均每天浪费 wastage/ Day (kg)	78	41	85	87	88	90	58	37	39	82
平均每天 每餐浪费 average wastage / meal/Day (Grams)	50	51	53	55	53	43	32	36	28	43

Wastage Jan.-Nov. 2023 YP



- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
- 留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)
- 餐盘浪费 Eat Global Wastage of Plates (Kg)

PRESENTATION: CANTEEN MAIN INDICATORS

- Sales Mix % according to service line - YP Campus

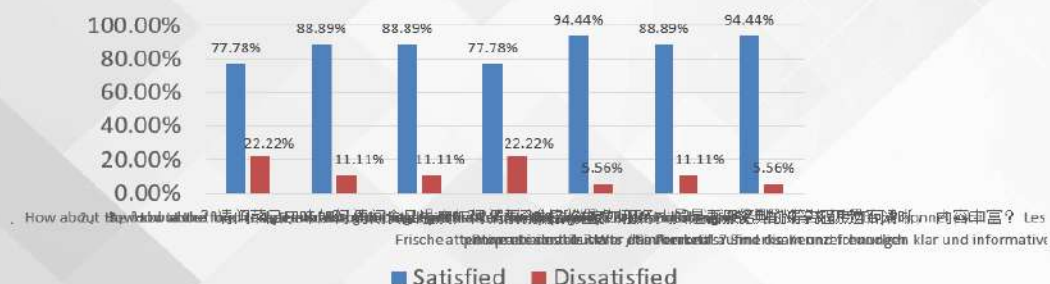


- DSSY Grade 1 & Grade 2 eat set menu
- More students take Asian food

PRESENTATION: CANTEEN MAIN INDICATORS

- Satisfaction from Survey- 18 Surveys 85% score Sept.-Nov. 2023 QR

	1、How about the food taste ? 请问菜品口味如何? Goût / Geschmack	2、How about the food temperature ? 请问食品温度如何? Temperatur	3、How about the freshness of the good ingredients? 请问食材新鲜度如何? Fraicheur / Frische	4、How about the meal portion ? 请问食品份量如何? Portionsgröße	5、How about the cleanliness of the disposables & utensils? 请问餐具的清洁程度如何? Propreté des couverts / Sauberkeit	6、Is the staff attentive & Friendly? 服务人员是否服务贴心, 亲切? Le personnel est-il attentif et aimable? War das Personal aufmerksam und freundlich	7、Are the signs clear and informative? 餐牌等标识是否清晰, 内容丰富? Les panneaux sont-ils clairs et informatifs? Sind die Kennzeichnungen klar und informative?
Satisfied	77.78%	88.89%	88.89%	77.78%	94.44%	88.89%	94.44%
Dissatisfied	22.22%	11.11%	11.11%	22.22%	5.56%	11.11%	5.56%



PRESENTATION: CANTEEN MAIN INDICATORS

序号	单词	音标	中文释义	例句
1	1. 19:22	OK	肯定/同意	That's right, please write the first page.
2	1:19:22	OK	肯定/同意	
3	1:19:22	OK	肯定/同意	
4	1:19:22	OK	肯定/同意	
5	1:19:22	OK	肯定/同意	
6	1:19:22	OK	肯定/同意	
7	1:19:22	OK	肯定/同意	
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76	1:19:22	OK	肯定/同意	
77	1:19:22	OK	肯定/同意	
78	1:19:22	OK	肯定/同意	

**79 survey
collected in
total IPAD**

80% Satisfaction

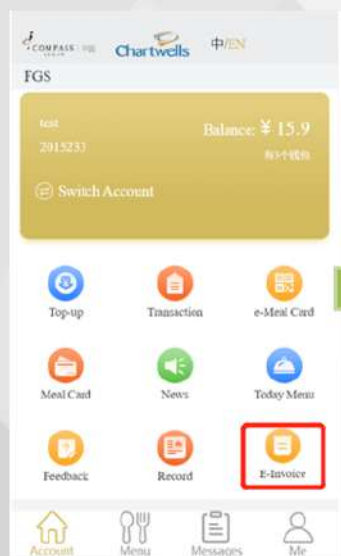
PRESENTATION: CANTEEN MINI PROGRAM – NEW CHANGE

- No Bank Charge Start on Oct. 1, 2023

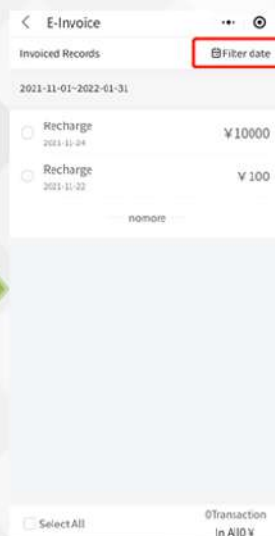


PRESENTATION: CANTEEN MINI PROGRAM – NEW FUNCTIONS

- How to issue fapiao in mini program



Tap E-Invoice
点击电子发票



Filter date to find the
transaction
筛选日期找到交易

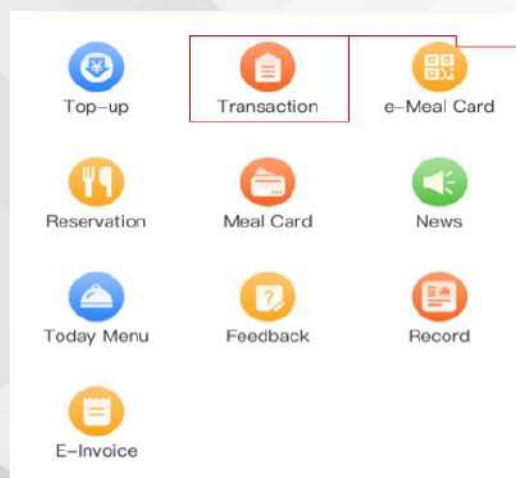


Select the transaction and tap Next
Step
选取需要开票的交易，点击下一步

Tips:
Only
Recharge
transaction
can apply for
the invoice.
小贴士：
只有现金充值可
申请开具电子发
票。

PRESENTATION: CANTEEN MINI PROGRAM – NEW FUNCTIONS

- How to check transaction details



Transaction details



PRESENTATION: 2023 SNAPSHOTS



Jan. Chinese New Year



Feb.
Valentine's
Day

PRESENTATION: 2023 SNAPSHOTS



Krapfen 2023
on Feb 21th

DSS Opening Day
on Feb 25th

PRESENTATION: 2023 SNAPSHOTS



March. Women's Day/ Pie Day/ St Patrick's Day

PRESENTATION: 2023 SNAPSHOTS



April. Easter Dessert /
Francophonic Week



Ice Cream testing @ 13-April



PRESENTATION: 2023 SNAPSHOTS



MAY LANGUAGE
WEEK

PRESENTATION: 2023 SNAPSHOTS



Children Day 1st June



Out Door BBQ @ 15th June

PRESENTATION: NEW PROJECTS

Yearly Promotion

2024	Jan	Feb	Mar	Apr	May	Jun
Festivals	1 st - Happy New Year	10 th - Chinese New Year 14 th - Valentine's Day 24 th - Lantern Festival	8 th - Women's Day 14 th - Pic Day	9 th - Easter 22 nd - Earth Day	8 th - Smile Day 14 th - Mother's Day	1 st - Children's Day 22 nd - Dragon Boat Festival
	King Cake	CNY Promotion & Lantern Festival Rice Ball	Women's Day Gift for Ladies	Finding Eggs	Smile Faces on Dishes	Cartoon Dessert & Cute BBQ
Promotion		Valentine's Dessert	Finding Pie in Canteen	Discount for Bringing Own Mug in Deli Marche	Mothers' Recipe	Cooking class Dragon Boat Festival Zongzi
	2	0		2	4	

PRESENTATION: 2023 SNAPSHOTS



Back to School



Teacher's Day

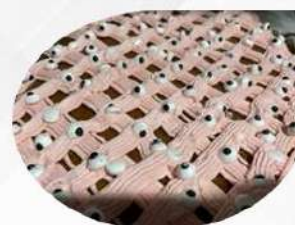


Mid-Autumn Festival



PRESENTATION: 2023 SNAPSHOTS

School Lunch Around the
World from 16-20 Oct



Halloween Desserts

PRESENTATION: IMPLEMENTATION

- Eat Global
- SCHOOL LUNCH AROUND THE WORLD 2



PRESENTATION: 2023 SNAPSHOTS



Thanks Giving Turkey and Pumpkin Pie

PRESENTATION: IMPLEMENTATION

- Occasionally New Big Soup to Bring More Choices!



- Borscht soup
- Beef Goulash
- Onion soup & cheesy Baguette
- Mulligatawny curry soup
- Toscana & sausage soup
- Greek lemon soup & chicken

PRESENTATION: IMPLEMENTATION

- Delimarche



Hot Drinks



Oatmeal Cup



Salmon Bagel



Mango Pomelo Sago



Congee in Winter

PRESENTATION: IMPLEMENTATION

- New Salad Bar Dish



Grilled Bell Pepper



Lotus Roots



Potato & Egg Pancake



Tofu



Quinoa Salad



Mixed Potatoes Salad

PRESENTATION: IMPLEMENTATION

• New Dish



Clay Pot



Dongpo Braised Pork



Boiled fish with pickles,
vegetables and rice

BIRTHDAY CAKE

Napoleon Cake
Tiramisu Cake
Chocolate Cake
Cheese Cake
Carrot Cake
Chocolate Banana Cake

Small Size 12-16 Pax
RMB 168
Big Size 22-30 Pax
RMB218

• ORDER METHOD
Please kindly place your order by Email in two days advance

Email Address: fds.yp@compass-group.com.cn

• PAYMENT METHOD
Meal Card, Ali Pay, We Chat Pay acceptable at canteen.



Cake List

PRESENTATION: IMPLEMENTATION

• Homemade Dish



Beef Meat Loaf



Fish Cake's



PRESENTATION: IMPLEMENTATION

- Homemade Dish

Homemade Hash Brown



PRESENTATION: IMPLEMENTATION

- IPAD Survey



PRESENTATION: IMPLEMENTATION

- Vote Your New Dish



Below is the questions collected and the answers.

Q&A - LFS STUDENT REPRESENTATIVE

- Remplacer, à la cantine, la table de 6 par la table de 4. Car table de 6, il faut crier pour que tout le monde entende ? (Replace the table with 6 people by the table with 4 people. At the table with 6 people, students have to scream so that everyone can hear the one who is talking)

Réponse : SG wants more explanation

- Il n'y a pas assez de fruits à la cantine, mais trop de pastèques et de melons. Peut on avoir des oranges, raisins, mandarines pour varier ? (There aren't enough fruits in the canteen, but there are too many watermelons and melons. Can we have oranges, grapes, and tangerines to change?)

Réponse : In the set menu the fruit are rotation. There are Apple /Orange/Banana/grape/Mandarin/Peach.

- Certains plats ne sont pas bien cuits, les pâtes sont dures, il y a trop d'huile. (Some dishes are not cooked well, the noodles are hard, and there is too much oil)

Réponse : Noted about the feedback as this is in the pasta counter. Will brief with the Chef to minimize the oil after cooking pasta. Need to put oil due to will stick all pasta.

- Peut-on avoir le choix pour les légumes dans le plat ? (Can we choose the vegetables in the dish?)

Réponse : Les plats sont pré-servis pour gagner du temps. Si les élèves ont le choix, cela va prendre trop de temps et il y aura moins de temps à la récré.

Response: (The dishes are provided in advance to save time. If students have a choice, it will take too much time and the break time will also be reduced.)

Q&A - LFS STUDENT REPRESENTATIVE

5. On peut avoir une glace plus grosse ? (Can we have bigger ice cream?)

Réponse : Les élèves ont droit à une glace toutes les deux semaines. La glace contient beaucoup de sucre. Ce n'est pas bon pour le corps. Il faut en prendre en petite quantité. (Students eat ice cream every two weeks. Ice cream contains a large amount of sugar. This is not good for the body. students should take a small amount.)

6. Peut-on choisir le menu un jour durant l'année comme les grands ? (Can we choose a menu for a certain day of the year like secondary students do?)

Réponse : C'est une réflexion partagée avec les SG pour mettre en place une fois par an pour les CE2 et CM1 un service comme pour les « grands ». Les CM2 auront accès aux différentes stations en juin. (This is an idea shared with SG to do the service for CE2 and CM1 once a year. CM2 will choose various stations in June.)

7. Peut on avoir la crème glace naturelle ? (Can we eat natural ice cream?)

Réponse : Cela est à voir avec les fournisseurs, mais si oui ce sera en quantité moins importante que l'actuelle glace. (This is related to the supplier, but if so, the quantity will be lower than the current ice cream.)

Q&A - LFS STAFF REPRESENTATIVE

1. Nurse's proposal: please no French fries on the date of ASC (demand of vie Scolaire). Fries + quiche Lorraine + bake pumpkin, too much starchy food.

Réponse : We will adjust the menu move the fries on other days due to sports day as mention.

2. Nous avons remarqué que le plat d'enfant contient des chips pendant deux jours, ce serait possible de les donner comme snack mais pas dans le plat principal. (We noticed that there are two days of potato chips in children's dishes, which can be used as snacks but not as main dishes.)


Réponse : We have our world menu for Eat global. On Monday was Nachos, Tuesday is home made Hash brown. That is for the starch. If children want rice will always available upon request.

3. Serait-il possible d'avoir un four micro-onde dans le réfectoire côté thé/café professeurs ? (Is it possible to have a microwave in the eating area next to the teacher's coffee/tea serving table?)

Réponse : Teachers pantry for the LFS side have microwave. It is prohibited in the canteen due to safety and food cross contamination.

4. Les personnels souhaitent avoir plus de choix asiatiques au niveau du délimarché pour le petit déjeuner. Nous aimerions bien avoir du Baozi, Shaomai ou ce genre de nourritures équivalentes. (The staff hope to have more Asian breakfast options at D é limarch é. We like to eat baozi, shaomai, or similar foods.)

Réponse : There are steam corn and Dec. 1, 2023 there will be a rotation of Congee will be available in the Delimarche. For Baozi will discuss as during lunch time there is one the service line.

 LYCÉE FRANÇAIS DE SHANGHAI 上海法國外籍人員子女學校	CANTEEN			Minutes of meeting		Page 25/26
	Reference CC.YP.23-24.01		Version v.1		Date Dec. 05 2023	
	Canteen Committee - Yangpu					

Q&A - LFS STAFF REPRESENTATIVE

5. Pourquoi ne serait-il pas possible de payer 10 cafés pour avoir un gratuit ? (Why is it impossible to get a free drink for 10 cups of coffee?)

Réponse : Last year both agreed that if for coffee. They will bring there own cup can get 1 RMB discount and 15 Stamps for free coffee. If they want to be back for 10 we might need to cancel the latest promotion.

6. Serait-il possible que les personnels aient une réduction pour l'achat du boisson et les gâteaux ? (Is it possible for employees to purchase drinks and cakes at a discount?)

Réponse : Sorry for the drinks and Dessert Canteen cant have discount. The price for one dessert is 6.5 RMB only.

7. Serait-il possible d'avoir une rotation du chef pour que les deux campus partagent le même goût ? (Is it possible to rotate chefs to make the two campuses have the same taste?)

Réponse : The product we use is same in both campus. Both chef for each campus have there own cooking method. One of the reason too both chef are staying in a very far location for both Campus.

Q&A – DSS REPRESENTATIVE

1. How many students eat vegetarian food?

Réponse : DSS-1.87% LFS- 2.48%

2. How many students eat salad?

Réponse : DSS- 0.87% LFS 5.25%


3. The students board ask if we can do sometimes (not weekly) a veggie day?

Réponse : ADMIN to ANSWER

Other Q&A:

a. Parent representatives: Can we offer some baozi, shaomai for breakfast and also sell them for lunch?

DSS&LFS: If it is popular, we will open one service line to sell them on the morning and lunch time maybe from next month, But the baozi and shaomai will not be the handmade.

 <div>LYCÉE FRANÇAIS DE SHANGHAI 上海法国外籍人员子女学校</div>	CANTEN	Minutes of meeting		Page 26/26
		Reference CC.YP.23-24.01	Version v.1	Date Dec. 05 2023
		Canteen Committee - Yangpu		

CANTEEN

- b. Parent representatives: Some students forget their card, can they use app?**
- LFS:** Usually if student forgot card, they will get one coupon from vie Scolaire and they can use the coupon to have lunch.
- c. Student representatives: Want to improve the taste of the vegetable, especially the salad.**
- Canteen:** Will try to improve.
- d. Student representatives: Is it possible to resume vegetarian days?**
- DSS&LFS:** According to the survey, there are vegetarian options every day, and you can choose vegetarian or non-vegetarian options. Currently most people are non-vegetarian. No more separate vegetarian days to avoid wasting food.
- e. Student representatives: Is it possible to increase the days when ice cream is served?**
- DSS&LFS:** Ice cream is a sweet treat and its intake needs to be strictly controlled. We will discuss whether to increase it later.