

 <b>CANTEEN</b>	<b>Minutes of meeting</b>		Page 1/22
	Reference CC.QP.22-23.01	Version v.1	Date Nov. 22, 2022
	<b>Canteen Committee - Qingpu</b>		

## Meeting minutes

1. Time: Nov. 22, 2022, 10:30am to 11:45am
  
2. Present:
  - LFS:
    - Mr. Benoît SASSIN, CEO
    - Mrs Livia RAFIDISON, Chief Operating Officer
    - Mr. Willy BONGA, Support Services Manager
    - Mr. Eric LANZI, Education Counselor
    - Mrs. Amélie DESCHAMPS, Vie Scolaire of Primary School
    - Mrs. Corinne OUZEAU, Nurse
    - Mrs. Gloria JIA, Parent Representative
    - Mrs. Lydia Lin-Yan HE, Parent Representative
    - Mr. David BEUTIN, Parent Representative
    - Mr. Alexis HERVE, Parent Representative
    - Mr. Danio DANIO, Staff Representative
    - Mr. Loïc LE BRONEC, Staff Representative
    - Mr. Ethan VIENNE, Student Representative
    - Mrs. Chloé LAO, Student Representative
    - Mr. Raphaël LAMBALLE, Student Representative
  
  - DSS:
    - Mr. Jürgen Lesch, Chief Administrative Officer (DSSH)
    - Mrs. Kerstin Tobias, Deputy Head of Kindergarten
    - Mrs. Xue Li, Admission
    - Mrs. Iris Kaiser, Parents Representative
    - Mrs. Beate Diao, Parents Representative
    - Mrs. Christina Lu, Parents Representative
    - DSS Student Representatives
  
  - Common team:
    - Mr. Cerbolles, Representative of Chartwells on both campus
    - Ms. Chen, Qingpu Site Manager of Chartwells
    - Mr. Beltran Bove, Chef of Chartwells
  
3. Absents excused:
  - LFS:
    - Mrs. Emmanuelle BLANC-TORES, Vice Headmaster
    - Mr. Jean KURDZIEL, Director of Primary school
    - Mrs. Tania SANCHEZ, Staff Representative
  
4. Agenda:
  - 1) Canteen committee framework
  - 2) Roundtable members presentation
  - 3) Canteen service organization
  - 4) Canteen indicators
  - 5) Yearly promotion of 2022
  - 6) New projects
  - 7) EPOS App
  - 8) Q&A

 <b>CANTEEN</b>	<b>Minutes of meeting</b>		Page 2/22
	Reference CC.QP.22-23.01	Version v.1	Date Nov. 22, 2022
	<b>Canteen Committee - Qingpu</b>		

## 5. Development:

### 1) Canteen committee framework

The basic rules described in the slide are explained by Mr. Lesch,

## 2. COMMITTEE REGULATIONS – BASIC RULES

### GOAL

Committees are dedicated to handle regular questions related to the topics of Canteen. Generally, Committees promote a mutual, healthy and transparent relationship between Schools, parents, staff and student representatives, as to improve the general service quality, within its existing constraints, by sharing information about works, projects in progress, and answering questions about areas of concern.

### LIMITS OF SCOPE

Committee Members are not a decision-making body, but a consulting body. Decisions will be made by schools' services, principal and boards. Committee Members shall set aside any personal conflict of interest during Committees.

## 2. COMMITTEE REGULATIONS – BASIC RULES

### COMPOSITION OF COMMITTEES

Committees are joint Committees of both LFS and DSS schools.

### TIME FRAME

Joint LFS/DSS Committees are in-person Committees and take place at least twice per school year, on the Schools' initiative.

When events require it, Schools can call for extraordinary Committees with 3 days of forewarning. They can be in-person or online Committees.

Dialogue and feedback to the Schools are possible all along the school year, as well as informal Committees involving LFS only or DSS only.

 <b>CANTEEN</b>	<b>Minutes of meeting</b>		Page 3/22
	Reference CC.QP.22-23.01	Version v.1	Date Nov. 22, 2022
	<b>Canteen Committee - Qingpu</b>		

## 2) Roundtable members presentation

The committee members of LFS and DSS schools are as follow:

### 3. COMMITTEE ORGANIZATION

Composition of the LFS – DSS QINGPU Canteen Committee

#### LFS

- Mr. Benoît SASSIN, CEO
- Mrs Livia RAFIDISON, Chief Operating Officer
- Mrs. Emmanuelle BLANC-TORES, Vice Headmaster
- Mr. Jean KURDZIEL, Director of Primary school
- Mr. Willy BONGA, Support Services Manager
- Mr. Eric LANZI, Education Counselor
- Mrs. Amélie DESCHAMPS, Vie Scolaire of Primary School
- Mrs. Corinne OUZEAU, Nurse
- Mrs. Gloria JIA, Parents Representative
- Mrs. Lydia Lin-Yan HE, Parents Representative
- Mr. David BEUTIN, Parents Representative
- Mr. Alexis HERVE, Parents Representative
- Mr. Danio DANIO, Staff Representative
- Mrs. Tania SANCHEZ, Staff Representative
- Mr. Loïc LE BRONEC, Staff Representative
- Mr. Ethan VIENNE, Students Representative
- Mrs. Chloé LAO, Students Representative

#### DSSH

- Mr. Jürgen Lesch, Chief Administrative Officer (DSSH)
- Mrs. Kerstin Tobias, Deputy Head of Kindergarten
- Mrs. Xue Li, Admission
- Mrs. Iris Kaiser, Parents Representative
- Mrs. Beate Diao, Parents Representative
- Mrs. Christina Lu, Parents Representative
- Ms. Mandy Jahnz
- Ms. Naomi Paeslack

#### CHARTWELLS

- Mr. Oscar BELTRAN BOVE, Head Chef
- Mrs. Sara CHEN, Site Manager
- Mr. Claude CERBOLLES, Operation Leads-East

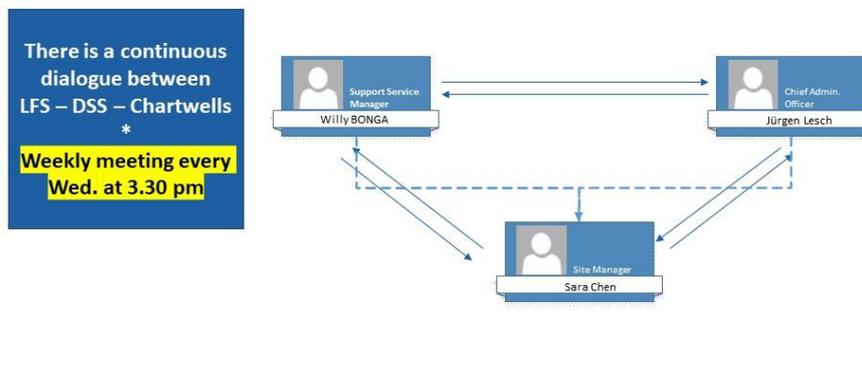


7

## 3) Canteen service organization

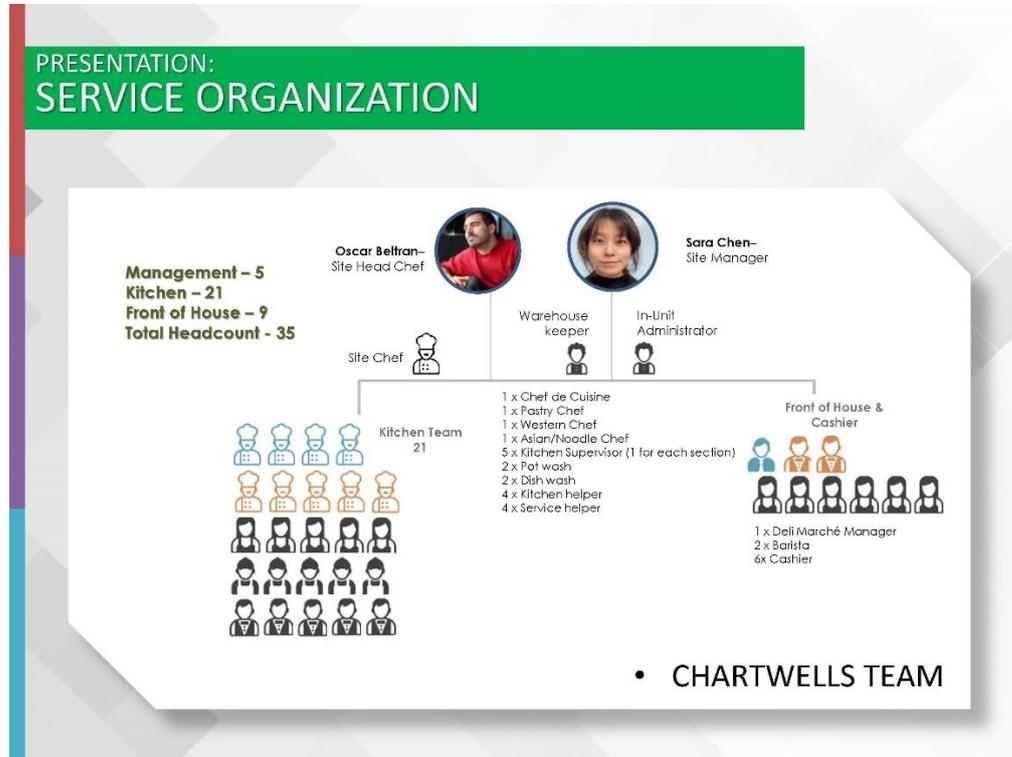
Mr. Jurgen Lesch explains the catering service organization within LFS and DSS schools.

### 4. CANTEEN SERVICE ORGANIZATION – QINGPU EUROCAMPUS



8

Ms. Sara Chen, Chartwells’s Site Manager explained the composition of the Chartwells onsite team in Qingpu Campus.



#### 4) Canteen indicators

Ms. Chen explained that the 1<sup>st</sup> KPI of year 2022-23 has finished on 16<sup>th</sup> Nov. 2022. The score gotten was 99.

### PRESENTATION: CANTEEN MAIN INDICATORS

- KPI**
  - Customer satisfaction
  - Quality of menu served
  - Cleanliness of place & service time
  - Food incident
  - Food conditions
  - Hygiene of staff and kitchen
  - Edible food
  - Maintenance of equipment
  - Sanitation, health, safety inspection, deep cleaning
  - Written procedure / Registration

items			
1	Customer satisfaction	10	/10
2	Menus	10	/10
3	Service lines	9	/10
4	Food incident	10	/10
5	Fresh ingredients	10	/10
6	Hygiene	10	/10
7	Expiry date	10	/10
8	Equipment maintenance	10	/10
9	Health & Safety	10	/10
10	Documents & SOP	10	/10
<b>TOTAL SCORE</b>		<b>99</b>	

### PRESENTATION: CANTEEN MAIN INDICATORS

- KPI- Service line temperature



Ms. Sara Chen showed the main indicators concerning the catering service over the year 2022 and compared with that of year 2021.

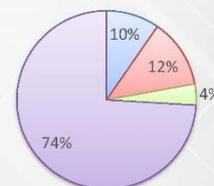
The average wastage rate has decreased in both Qingpu and Yangpu campuses in 2022 comparing with 2021.

### PRESENTATION: CANTEEN MAIN INDICATORS

- Wastage Jan. – Dec. 2021 QP

FGS-QP 明細 Description	Jan	Feb	Mar	Apr	May	June	Sept	Oct	Nov	Dec	Total
食品废弃合计 Total (kg)	3733	2768	3863	3518	3947	3367	3987	2420	3657	1940	33200
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	370	307	421	336	343	265	329	207	396	215	3189
服务线上未卖出的菜品 Wastage from service lines (kg)	511	304	421	414	501	330	514	326	494	337	4152
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	152	100	171	135	129	122	128	95	154	94	1280
餐厅餐盘浪费 Wastage from Plates (Kg)	2700	2057	2850	2633	2974	2650	3016	1792	2613	1294	24579
供餐份数 Meals Number	37000	24050	42550	31450	38850	38850	37000	27750	38250	20460	336210
供餐天数 Operating days	20	13	23	17	21	21	20	15	22	13	185
平均每天浪费 Wastage/ Day (kg)	187	213	168	207	188	160	199	161	166	149	183
平均每天 每餐浪费 Average wastage/ meal/Day (Grms)	73	86	67	84	77	68	82	65	68	63	73

Wastage 2021



- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
- 留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)
- 餐厅餐盘浪费 Wastage of Plates (Kg)



# CANTEEN

## Minutes of meeting

Page  
6/22

Reference  
CC.QP.22-23.01

Version  
v.1

Date  
Nov. 22, 2022

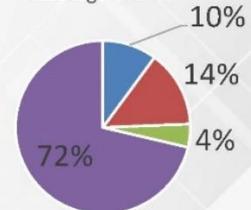
Canteen Committee - Qingpu

### PRESENTATION: CANTEEN MAIN INDICATORS

#### Wastage Jan.-Dec. 2021 YP

FGS-YP 明细 Description	Jan	Feb	Mar	Apr	May	June	Sept	Oct	Nov	Dec	Total
食品废弃合计 Total (kg)	2851	1814.15	3117.65	2372.35	2951.55	2909.55	2811	2123.25	2982.1	1299	25231.6
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	280	182	322	238	294	294	280	210	308	159	2567
服务线上未卖出的菜品 Wastage from service lines (kg)	400	260	368	340	441	399	420	330	462	181	3601
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	120	78	138	102	126	126	120	90	132	84	1116
餐厅餐盘浪费 Wastage from Plates (Kg)	2051	1294	2290	1692	2091	2091	1991	1493	2080	875	17947.6
供餐份数 Meals Number	20160	13071	29891	18114	28076	30364	30058	22214	31342	12114	235404
供餐天数 Operating days	20	13	23	17	21	21	20	15	22	13	185
平均每天浪费 Wastage/Day (kg)	143	140	136	140	141	139	141	142	136	100	139
平均每天每餐浪费 Average wastage/meal/Day (Grms)	102	99	77	93	74	69	66	67	66	72	79

Wastage YTD YP



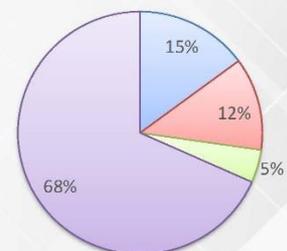
- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
- 留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)
- 餐厅餐盘浪费 Wastage of Plates (Kg)

### PRESENTATION: CANTEEN MAIN INDICATORS

#### Wastage Jan. – Oct. 2022 QP

FGS-QP 明细 Description	Jan	Feb	Mar	Sept	Oct	Total
食品废弃合计 (kg)	3075	2430	1388	2978	1578	11449
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	302	270	147	687	300	1706
服务线上未卖出的菜品 Wastage from service lines (kg)	456	330	185	267	177	1415
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	140	123	64	109	66	502
套餐餐盘浪费 Eat Global Wastage of Plates (Kg)	358	304	144	371	233	1410
餐厅餐盘浪费 Wastage of Plates (Kg)	2177	1707	992	1915	1035	7826
供餐份数 Meals Number	35401	28308	14890	33342	18637	130578
供餐天数 operating days	19	16	8	21	11	75
平均每天浪费 wastage/Day (kg)	162	152	174	142	143	154
平均每天每餐浪费 average wastage/meal/Day (Grams)	61	60	67	57	56	60

Wastage 2022 QP



- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
- 留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)
- 餐厅餐盘浪费 Wastage of Plates (Kg)



# CANTEEN

## Minutes of meeting

Page  
7/22

Reference  
CC.QP.22-23.01

Version  
v.1

Date  
Nov. 22, 2022

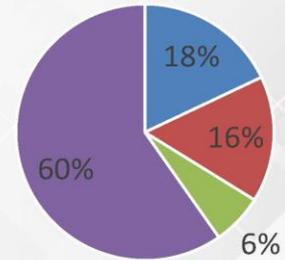
Canteen Committee - Qingpu

### PRESENTATION: CANTEEN MAIN INDICATORS

#### • Wastage Jan.-Oct. 2022 YP

FGS-YP 明细 Description	Jan	Feb	Mar	Sept	Oct	Total
食品废弃合计 (kg)	1858	1536	803	2034	1302	7532.47
烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)	406	314	63.05	358.59	209.75	1351.39
服务线上未卖出的菜品 Wastage from service lines (kg)	137	119	166.24	532.07	245.24	1198.57
留样菜品和菜品展示 Wastage from HSE sample and dish display (kg)	114	96	54	126	94.22	484.22
套餐餐盘浪费 Eat Global Wastage of Plates (Kg)	446	332	125	438	234	1575.78
餐厅餐盘浪费 Wastage of Plates (Kg)	755	675	395	579	519	2922.51
供餐份数 Meals Number	22250	17621	7032	20145	15879	82927
供餐天数 operating days	19	16	9	21	16	81
平均每天浪费 wastage/ Day (kg)	98	96	89	97	81	92
平均每天 每餐浪费 average wastage / meal/Day (Grams)	54	57	74	50	47	57

Wastage YTD YP

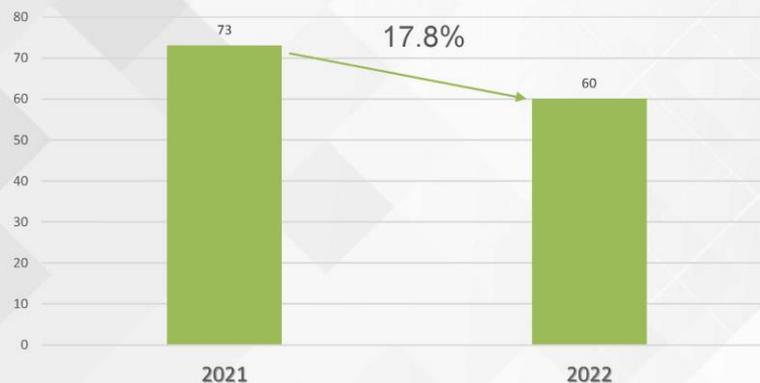


- 烹饪废弃物 Wastage during the preparation (Cold and Hot production) (kg)
- 服务线上未卖出的菜品 Wastage from service lines (kg)
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- 餐厅餐盘浪费 Wastage of Plates (Kg)

### PRESENTATION: CANTEEN MAIN INDICATORS

#### • Wastage – Comparison QP

平均每天 每餐浪费 average wastage / meal/Day (Grams)



#### Reason for decrease

- 1- All this wastage excluding soup
- 2- Let them refill the starch & veggie to avoid wastage



# CANTEEN

## Minutes of meeting

Page  
8/22

Reference  
CC.QP.22-23.01

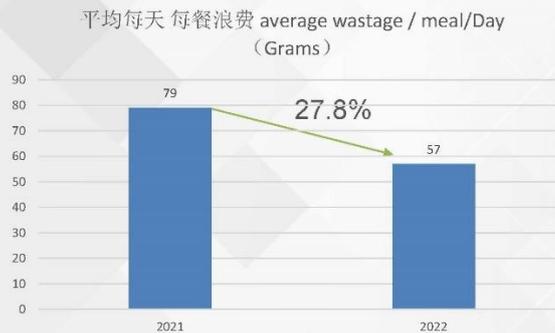
Version  
v.1

Date  
Nov. 22, 2022

Canteen Committee - Qingpu

### PRESENTATION: CANTEEN MAIN INDICATORS

- Wastage – Comparison YP



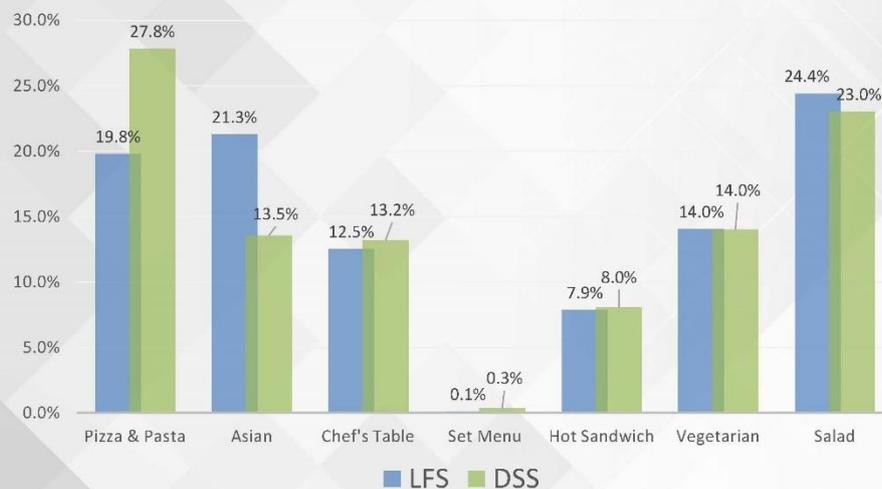
Reason for decrease:

- All this wastage excluding soup
- Let them refill the starch & veggie to avoid wastage

Ms. Sara Chen reported that according to sales recorded, LFS students & staff prefer salad and DSS community loves most the pasta and pizza.

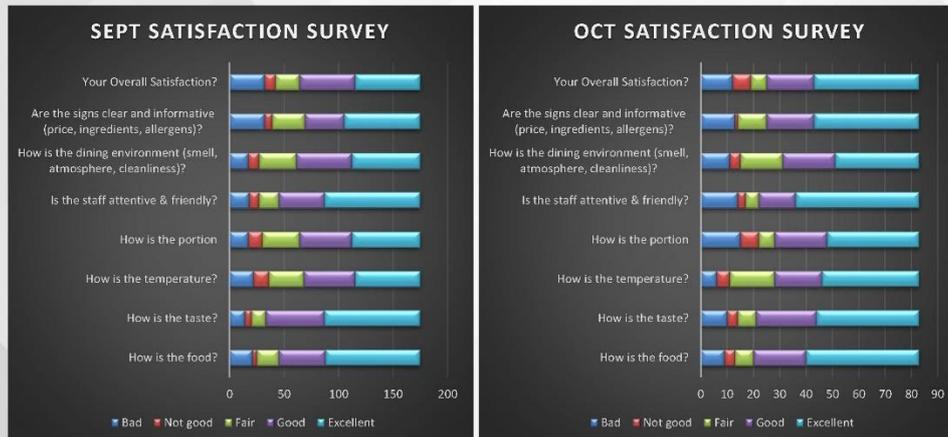
### PRESENTATION: CANTEEN MAIN INDICATORS

- Sales Mix % according to service line - QP Campus



### PRESENTATION: CANTEEN MAIN INDICATORS

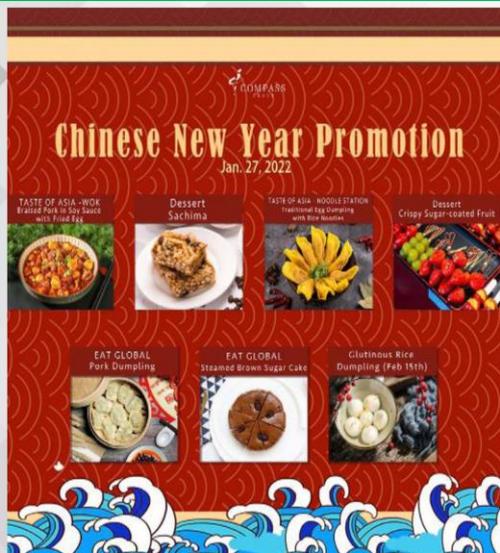
- Satisfaction from Survey



### 5) Yearly promotion of 2022

Ms. Sara Chen summarized the yearly promotions conducted in year 2022. Some snapshots of the special menus and activities over 2022 have been presented. The special cuisine promotions for 2023 are also planned.

### PRESENTATION: 2022 SNAPSHOTS



Jan. Chinese New Year



Feb.  
Lantern  
Festival &  
Valentine's  
Day

## PRESENTATION: 2022 SNAPSHOTS

**FRANCOPHONIE WEEK**

**P**artake in the celebration with all ingredients from the region. You can only find it in France. Outside areas, and varieties of French wine is available in many Chinese shops and stores in this area. Contact us.

**HOW TO MAKE ROUTINE:**  
1. Get the recipe and follow the steps.  
2. Use the ingredients and follow the steps.  
3. The final result is the same as the original one.



**FRANCOPHONIE WEEK**

Moroccan chicken is a healthy, flavorful and budget-friendly dish. It is made with fresh ingredients, such as chicken, vegetables, and spices. It is a great option for those who want to eat healthy and delicious food.

**HOW TO MAKE MOROCCAN CHICKEN:**  
1. Preheat the oven to 375°F (190°C).  
2. In a large bowl, combine the chicken, vegetables, and spices.  
3. Toss the mixture until the chicken is evenly coated.  
4. Place the mixture in a large baking dish.  
5. Bake for 45 minutes, or until the chicken is cooked through.



**FRANCOPHONIE WEEK**

Chicken is a healthy and delicious protein source. It is a great option for those who want to eat healthy and delicious food. You can find many recipes for chicken in the canteen.



**FRANCOPHONIE WEEK**

Hashbrown is a popular breakfast dish. It is made from potatoes and is a great option for those who want to eat healthy and delicious food. You can find many recipes for hashbrown in the canteen.



Hashbrown

**FRANCOPHONIE WEEK**

**MADAGASCAR MEATLOAF**

**Ingredients:**

- 1 lb ground beef
- 1/2 cup breadcrumbs
- 1/2 cup onion, finely chopped
- 1/2 cup egg, beaten
- 1/2 cup tomato sauce
- 1/2 cup ketchup
- 1/2 cup Worcestershire sauce
- 1/2 cup soy sauce
- 1/2 cup vinegar



**Mar. Francophonie Week**

## PRESENTATION: 2022 SNAPSHOTS



**INTERNATIONAL WOMEN'S DAY**

**CONNI**

March 8th 2022

Chartwells



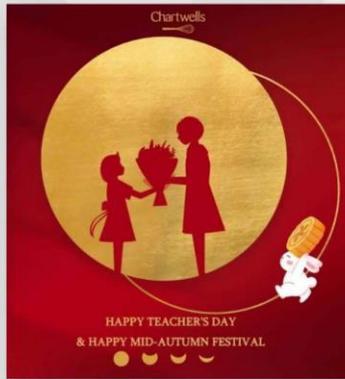
*More than a Coffee*

Cristina from Chartwells will bring you the cuisine from Philippines On March 8th




**Mar. Women's Day Promotion**

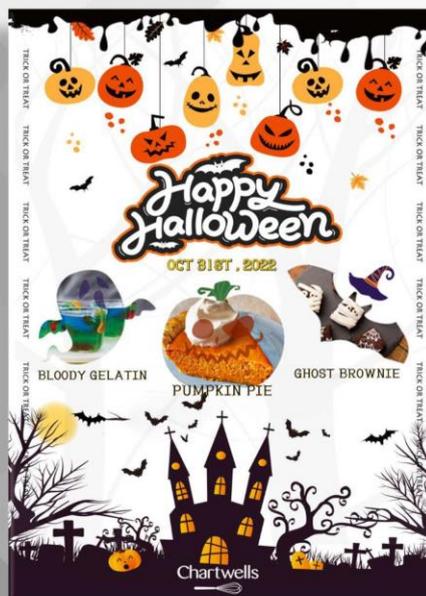
## PRESENTATION: 2022 SNAPSHOTS



Sept.  
Welcome  
Back to  
School &  
Teachers' Day



## PRESENTATION: 2022 SNAPSHOTS



Oct. Halloween



# CANTEEN

## Minutes of meeting

Page  
12/22

Reference  
CC.QP.22-23.01

Version  
v.1

Date  
Nov. 22, 2022

Canteen Committee - Qingpu

### PRESENTATION: YEARLY PROMOTION PLAN

# Yearly Promotion

2022	Sep	Oct	Nov	Dec
节假日 Festivals	9/10 教师节 Teacher's Day	10/31 万圣节 Halloween Eve	11/23 感恩节 Thanks Giving Day	12/24 平安夜 Christmas 12/25 圣诞节 Christmas Day
活动名称 Promotion	Welcome back school - Welcome BBQ @ Chef's Table  Teacher's Day Special - Free Mini Cupcakes for Teachers & Admins	Halloween Week Halloween Themed Desserts for KDG breakfast - Juice Bar & Delimarche Special dessert	Thanksgiving  Thanksgiving Turkey @Chef's Table	Christmas Week  - Christmas Themed Menu for the whole last week of 2022 - Christmas special event items LIMITED
	2	0	2	2

### PRESENTATION: YEARLY PROMOTION PLAN

# Yearly Promotion

2023	Jan	Feb	Mar	Apr	May	Jun
节假日 Festivals	1/21 除夕夜 Chinese New year eve	2/5 元宵节 Lantern Festival 2/14情人节 Valentine's Day	3/8 妇女节 Women's Day	4/9 复活节 Easter 4/22 地球日 Earth Day	5/8 微笑日 Smile Day 5/14 母亲节 Mother's Day	6/5 环保日 Environment Day 6/18 父亲节 Father's Day 6/22 端午节 Dragon Boat Festival
活动名称 Promotion	CNY Promotion - Chinese Style BBQ - Chinese Dessert  Cooking Class - Cake of king	Lantern Festival rice ball  Valentine's Dessert MEX PROMO (chicken enchiladas- sour cream-salsa)	Girl Power  Female Guest chef Brings Philippine Cuisine	Easter egg and benny @Delimache  4/22 20% discount for bring your own mug (coffee only)	Dish with Smile Faces  Mother's Day Cake (If possible invite one Papa Chef)	Father's day BBQ  Cooking class Dragon Boat Festival Zongzi
	2	0		2	3	

### 6) New projects

Firstly, in the Eat Global menu, a new kind of veggie (veggie protein) is provided instead of 1 veggie. Besides, a new type of imported cheese is added.

#### PRESENTATION: IMPLEMENTATION

- Eat Global

To encourage kids eat more vegetables. There are 2 kinds of Vegetable's is being offered on daily basis at the Eat Global service line. More choices, More veggies!



#### PRESENTATION: IMPLEMENTATION

- Eat Global



Provolone New cheese twice per month offer @Eat Global



Rotation of Milk & Yoghurt daily @Eat Global.



In terms of salad bar, daily served protein is more various.

### PRESENTATION: IMPLEMENTATION

- Salad Bar



Beef Salad



Tuna



Smoked Duck

More varieties of Protein in the salad bar. Rotation's of protein daily basis.

A new soup menu is implemented since the beginning of this year:

### PRESENTATION: IMPLEMENTATION

- New Soup



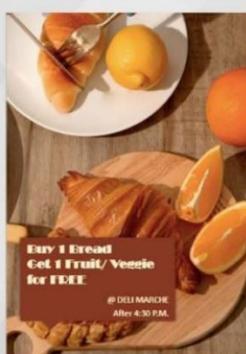
- Braised Lentil Soup
- Barley soup & Bacon
- Veg. Minestrone Soup
- Chicken Chickpeas
- Bean Soup Sausage

\* With a Garlic Bread

In Delimarché, the promotion “Buy one get one free” is put into place at 4.30PM every day. New tea, cheese bread, Fruit slushy & juice are put on sale.

## PRESENTATION: IMPLEMENTATION

- Delimarche



Buy one Get one Free



New Imported Tea



Cheese Bread



Fruit Slushy & Fresh Juice

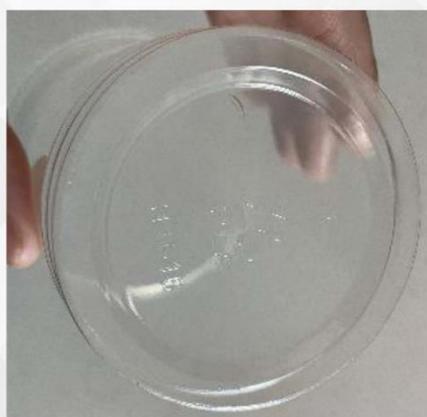
## PRESENTATION: IMPLEMENTATION

- Delimarche

Bring your own Mug



Biodegradable Cup



By encouraging people take their own mug and using the biodegradable cup, Chartwells engages more in the environmentally friendly actions.

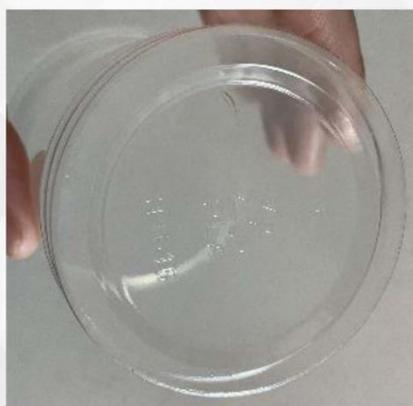
## PRESENTATION: IMPLEMENTATION

- Delimarche

### Bring your own Mug



### Biodegradable Cup



The program of Chef's cooking class is welcomed by students.

## PRESENTATION: IMPLEMENTATION

- Chef's Cooking Class



RECETA	
<b>CHOCOLATE CAKE ( TARTES AU CHOCOLAT)</b>	
INGREDIENTS:	
CREAM	100 ML
BUTTER	50 GR
CHOCOLATE	200 GR
SUGAR	50 GR
EGG	2 UNITS
ELABORATION:	
Beat the cream and butter in a pot over medium-low flame, until it thaws slightly around the edges. Remove from the heat, add the chocolate and stir until it well incorporates, add the sugar and the eggs. Pour the filling into the cooled tart shell and bake at 160 °C for 15 minutes.	
<b>CHINESE STEW</b>	
INGREDIENTS:	
BROTH/STOCK	200 GR
POTATO	1000 GR
ONION	100 ML
GREEN PEPPER	100 ML
TOMATO SAUCE	50 GR
CHINESE STEW	210 ML
ELABORATION:	
Dice all the ingredients, over a hot pan cook the onion, pepper until golden brown, add the broth and potatoes, pour the stock, tomato sauce and let it cook until the potato is done, around 10 minutes	

A renovation work is carried out during summer 2022 for Delimarché stand.

#### PRESENTATION: IMPLEMENTATION

- New Delimarche done on July 2022



An iPad for survey, located next to the back door of canteen, is put at students' disposal to collect their feedbacks concerning the catering service.

#### PRESENTATION: IMPLEMENTATION

- IPAD Survey

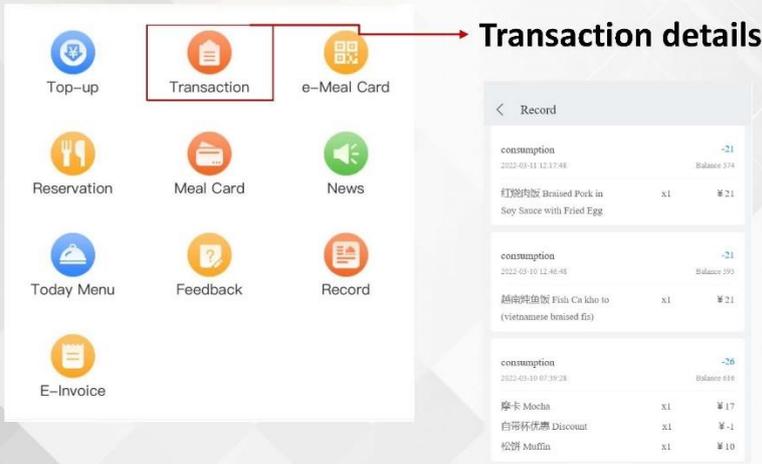


## 7) EPOS App

In terms of the EPOS mini program in Wechat, Chartwells introduced the basic functions of this App and showed 2 new features, that is, how to look up the menu details of transactions and how to issue e-fapiao for the money tossed up by the user himself.

**PRESENTATION: CANTEEN MINI PROGRAM – NEW FUNCTIONS**

- How to check transaction details

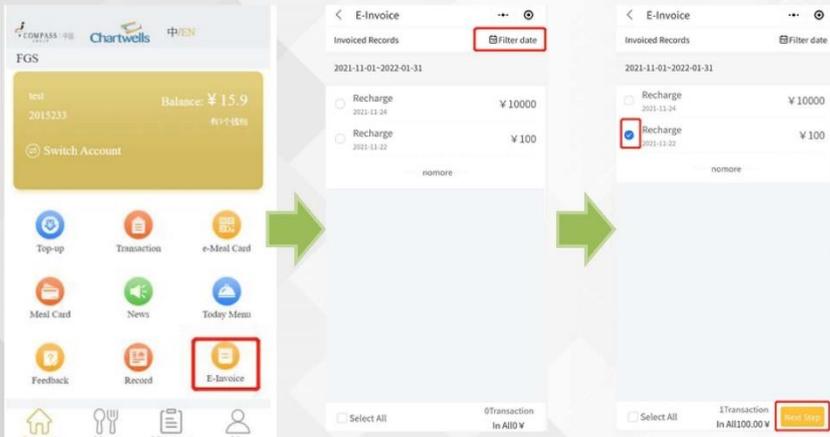


**Transaction details**

Record	Amount	Balance
consumption 2022-03-01 12:17:48	-21	Balance 514
红烧肉饭 Braised Pork in Soy Sauce with Fried Egg	x1 ¥ 21	
consumption 2022-03-10 12:46:49	-21	Balance 393
越南炸鱼饭 Fish Ca kho to (vietnamese braised fish)	x1 ¥ 21	
consumption 2022-03-10 07:39:28	-26	Balance 618
摩卡 Mocha	x1 ¥ 17	
白莓杯优惠 Discount	x1 ¥ -1	
松饼 Muffin	x1 ¥ 10	

**PRESENTATION: CANTEEN MINI PROGRAM – NEW FUNCTIONS**

- How to issue fapiao in mini program



**Tap E-Invoice**  
点击电子发票

**Filter date to find the transaction**  
筛选日期找到交易

**Select the transaction and tap Next Step**  
选取需要开票的交易，点击下一步

**Tips:**  
Only Recharge transaction can apply for the invoice.  
小贴士：  
只有现金充值可  
申请开具电子发  
票。

 <b>CANTEEN</b>	<b>Minutes of meeting</b>		Page 19/22
	Reference CC.QP.22-23.01	Version v.1	Date Nov. 22, 2022
	<b>Canteen Committee - Qingpu</b>		

## 6. Q&A:

a. **Parent representatives:** **Menu and actual food items consistency?**

**LFS:** Everyday we follow the menu, in Mini program parents can check one week menu and daily food (Keep 1 week).

b. **Parent representatives:** **Photos to be shared on time and no filter needed, Can the weekly menu be posted more earlier?**

**LFS:** Pictures will post everyday around 11AM after all samples done. Can take out filter (At the moment is just brightness and Contrast). The weekly menu will be posted earlier like one week in advance.

c. **Parent representatives:** **The photos provided by Chartwells does not match what the kids have received . No soup , very few appearances of cheese and the quantity .... Parents prefer photos without filter ./ Soup seems never be served, cheese also except very few times at the beginning**

**LFS:** We provide soup in service line and kids can take if they want. Or they can ask volunteers for help. Can take out filter (At the moment is just brightness and Contrast) if help

d. **Parent representatives:** **What kind of assistance will kids receive when they dislike certain food items but couldn't get more of others unless they finish the whole tray?**

**LFS:** For Eat Global we have one protein. CP kids can ask for more food to volunteers if they want. For bigger kids, they tell Ayis what they want to eat. All of them can get refill if they want more. If allergic cases, need to send PAI to nurse. Canteen can prepare lunch box for the kid.

e. **Parent representatives:** **Please explain the menu . What does it mean when there's a / sign . Can kids pick one of them ?Or one of the items is given randomly?**

**LFS:** It means kids can choose from both à volonté.

Green Beans/ Mix Vegetables & Tofu Wok 炒豇豆/ 蔬菜炒香干	Zucchini & Carrots / Sliced Cabbage 节瓜胡萝卜/ 卷心菜丝	Broccoli & Cauliflower / Green Peas & Mint 炒双花/ 薄荷青豆	Vegetables Ratatouille / Corn 法式炖时蔬/ 玉米	Bok Choy / Mediterranean Vegetables 白菜/ 地中海式时蔬
Milk / Cheese 牛奶/ 芝士	Yogurt / Cheese 酸奶/ 芝士	Milk / Cheese 牛奶/ 芝士	Yogurt / Cheese 酸奶/ 芝士	Milk / Cheese 牛奶/ 芝士
Banana / Mandarin / Pear 香蕉/ 橘子/ 梨	Watermelon 西瓜	Mix Fruit Macedonia 水果色拉	Ice Cream 冰淇淋	Banana / Mandarin / Pear 香蕉/ 橘子/ 梨

f. **Parent representatives:** **How are dairy products chosen? Brand, Ingredient's nutrition values and taste**

**LFS:** When we want to use a product, first we choose the brands from market. After we test internally, then propose to school (admin, nurse) comply with tasting.

g. **Parent representatives:** **Trying to understand why kids are very hungry when they get off the bus.**

**LFS:** When kids finish their food and feel still hungry, they can refill from Eat global service line or ask volunteers for help. Besides, some bus taking students finish the bus trip late at night and even go through about 5-6 hours after serving lunch.



# CANTEEN

## Minutes of meeting

Page  
20/22

Reference  
CC.QP.22-23.01

Version  
v.1

Date  
Nov. 22, 2022

Canteen Committee - Qingpu

**h. Parent representatives:** Could we have Chartwells propose to us some combinations and launch a pilot in January? We have worked with them already last January/February so it should not be a surprise to the chef. The concept is: One appetizer, one main, one dessert/dairy product. If you take all and only those, you get a discounted price (on or very close to the daily allowance) Goal is to vary the main every day so that students are encouraged to try every food station...

**LFS:** We tried to start in Mar, 2022, but then was the COVID time. We have already the proposal, will try to start trail in Dec.

LUNCH FORMULA SET ( FORMULE ENJEUNER COMPLET) PROPOSAL						
STATION	ORIGINAL PRICE	PLUS ADD	FINAL PRICE	ACTUAL SELLING PRICE	STUDENT SAVE	PHOTOS SAMPLE
ROOTS & SEEDS	¥21.00	ROTATION • BANANA/ PEAR • SODA BISCUIT/ BREAD • PROVOLONE CHEESE/SOUP/SALAD BOWL.	¥32.00	¥35.00	¥3.00	
BIG SALAD	¥21.00	ROTATION • BANANA/ PEAR • SODA BISCUIT/ BREAD • PROVOLONE CHEESE/SOUP/SALAD BOWL.	¥32.00	¥35.00	¥3.00	
BIG SOUP BOWL	¥22.00	ROTATION • BANANA/ PEAR • SODA BISCUIT • PROVOLONE CHEESE	¥32.00	¥35.00	¥3.00	
WOK	¥23.00	ROTATION • BANANA/ PEAR • SODA BISCUIT/ BREAD • PROVOLONE CHEESE/SOUP/SALAD BOWL.	¥32.00	¥34.00	¥2.00	
PASTA & PIZZA 20Y	¥20.00	ROTATION • BANANA/ PEAR • SODA BISCUIT/ BREAD • PROVOLONE CHEESE/SOUP/SALAD BOWL.	¥32.00	¥34.00	¥2.00	
PASTA & PIZZA 26Y	¥26.00	ROTATION • BANANA/ PEAR • YOGHURT/ PROVOLONE CHEESE/SOUP/SALAD BOWL.	¥32.00	¥36.50	¥4.50	

**i. Parent representatives:** Is it possible to have at least another main course option? Chartwells is also the provider for Song Qing Ling . There are three options at lunch for Primary school kids to choose. if a kid does not eat fish what options are there?

**LFS:** For Eat Global we have one protein decided by school. If allergic cases, need to send PAI to nurse. Canteen can prepare lunch box for the kid.

**j. Parent representatives:** Is it possible to serve a snack? As bringing food to campus is not allowed.

**LFS:** Unfortunately, no, snacks are not allowed as some students are strongly allergic to certain snacks even touched by skin. Besides as kids cannot well control themselves, thus it will be very difficult to control the snack serving in a cleaning and safe way.



# CANTEEN

## Minutes of meeting

Page  
21/22

Reference  
CC.QP.22-23.01

Version  
v.1

Date  
Nov. 22, 2022

Canteen Committee - Qingpu

- k. Parent representatives:** Is the tray served hot or at least warm as the weather is colder?  
**LFS:** When the weather gets colder, we will try to distribute food later to make sure the temperature.
- l. Parent representatives:** Do CP students have access to salad buffet?  
**LFS:** They have the salad following the menu. If they want something more, they can ask to volunteers
- m. Parent representatives:** Breakdown of the 32 RMB pp?  
**LFS:** They have the salad following the menu. If they want something more, they can ask to volunteers.

**COMPOSITION DU SET MENU**  
 OPERATIONS: 11AM TO 1PM | PRIORITY: LFS ELEMENTARY & OSS GRADE 1

**ENTRÉE** BAR À SALADES OU SOUPE DU JOUR  
 SALAD BAR & DAILY SOUP

- Crudité (A volonté) / Salad Buffet (Free Refill)
- Soupe (A volonté) / Soup (Free Refill)

**PLAT PRINCIPAL** 1 VIANDES ET 1 FÉCULENT ET DES LÉGUMES  
 1 PROTEIN, STARCH & VEGGIES

- Viande ou Poisson / Meat or Fish
- Féculents (A volonté sauf frites) / Starch Food (Free Refill except Fries)
- Légumes (A volonté) / Vegetables (Free Refill)

**PRODUIT LAITIER** YAOURT OU CHEESE  
 CHEESE OR YOGHURT

- Yaourt / Yoghurt
- Cheese

**DESSERT** Panier de fruits ou dessert  
 FRUIT OR DESSERT

- Fruits (A volonté) / Fruit (Free Refill)
- Desserts

**AUTRES** Pain et boissons  
 BREAD AND WATER

- Pain / Bread
- Boisson / Water

Chartwells

 <b>CANTEEN</b>	<b>Minutes of meeting</b>		Page 22/22
	Reference CC.QP.22-23.01	Version v.1	Date Nov. 22, 2022
	<b>Canteen Committee - Qingpu</b>		

**n. Parent representatives: How do parents volunteer and mystery guest programs work?**

**LFS:** In fact, the parent volunteer program is managed by the Vie Solaire Primaire. To apply for being a parent volunteer in the canteen, parents need to communicate directly with VSP and ideally the applicant needs to speak French. Then concerning the guest program, this mechanism was stopped because of the pandemic. Now to relaunch the program and apply for it, we invite parents who want to supervise and know more about our catering service to contact the VSP for more details.

**o. Student representatives: How does the volunteer program work? Can everyone apply for it? Do parents have the opportunity to eat at canteen by appointment?**

**LFS:** In fact, the parent volunteer program is managed by the Vie Solaire Primaire. To apply for being a parent volunteer in the canteen, parents need to communicate directly with VSP and ideally the applicant needs to speak French. Besides, because of the pandemic parents were not able to access campus. Now if any parents who want to supervise and know more about our catering service, we invite them to contact the VSP for more details.

**p. Student representatives: Can the Vegetarian Day be canceled?**

**LFS&DSS:** Yes we do cancel it. In fact, this project is requested and launched by students. If students agree to change it, schools can support such change. For DSS side, DSS student representatives need to launch a survey at first among their students and if DSS students agree to do so, schools will then make a change.

**7. Next meeting:**

The **tentative** proposed date for the next meeting is: Mar. 08, 2023, at 10:30am,